

## TERMS AND CONDITIONS

- Our bedrooms are located on the second floor and accessible only by stairs, and on top of a busy venue open until 1am.
- Please bear this in mind when booking your accommodation with us. All guests must be 18 years or older.
- Check In: 2pm- 10pm.
- Check Out: 9am- 11am.
- Alternate Check In/ Check Out times (if available) must be requested a minimum of 1 week prior to your booking date.
- Photo ID and Credit/ Debit card details are required on Check In.
- If you would like a reservation for The Ginstitute, The Resting Room or GinTonica during your stay, please make a note on your booking or ask a member of our reservations team on site. Please inform us of any dietary requirements or special requests in advance
- For further information please email: [bookings@the-distillery.london](mailto:bookings@the-distillery.london)

## PAYMENT POLICY

- Credit card details and the cost of the bill in full are required at the time of booking to secure your reservation, as per our cancellation policy.
- Outstanding payments, including costs for any damages or items removed from the rooms, will be charged to the card details provided.

## CANCELLATION POLICY

- Guests may cancel their reservation without charge up to 7 days before the date of check-in.
- If the booking is cancelled up to 3 days prior to arrival, guests will be charged a cancellation fee of 25% of the total bill.
- Less than 72-hour notice will result in the loss of the initial deposit.

## GETTING HERE

- Nearest tube stations are Ladbroke Grove (Circle Line, Hammersmith & City Line) or Notting Hill Gate (District Line, Central Line).
- Please note we have no onsite parking at The Distillery.

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